

# **Testimonials**

## Patients and families believe in the Extended Care Team model:

"I think they've been very helpful and have gone above and beyond with their care. The help they give you, I think they sincerely care. It's been good for my rehab, which is my main goal. Therapy has been really good and the techs really do a good job. You can't believe how far I've come. It's very nice and very handy when providers come to you, especially in Minnesota when the weather is zero degrees. This is the first time I've experienced anything like this, so I'm in a unique position. I think it's great and they do care as if you went to the clinic."

Thank you so much for your care and well wishes for our family after our mother's passing. I think you showed my mom great care and concern for her health and well-being.

Our family loved your services and we hope your business continues to grow—it's a great advantage for the elderly and their families."

Mankato Clinic's skilled physician-led healthcare team provides on-site primary care through regular patient visits at area long-term facilities. To learn more about the Mankato Clinic Extended Care Team, talk to the staff at your care facility.



## Caregivers believe in the Extended Care Team model:

"Mankato Clinic's Extended Care Team meets the specific needs of our patients while fulfilling nursing home requirements. Their services allow acutely ill, immobile, or unaccompanied patients to be seen and treated by a physician without leaving the facility. This in turn saves our patients money on cost of travel and reduces stress for them and their families. Our goal is to provide prompt quality care while preventing re-hospitalization and unnecessary emergency visits. The Extended Care Team collaborates with our staff to help achieve these goals."

#### **Heather Hogan**

RN Manager, Transitional Care Unit at Ecumen Pathstone Living

"The Extended Care Team allows our long term care residents that are cognitively impaired and our residents that are immobile, the ability to be **treated by physicians and nurse practitioners** without having to leave the facility.

Therefore reducing the number of hospitalizations and emergency room visits. Both our transitional care unit and long term care have the same goal and the extended care team from Mankato Clinic, helps Pathstone achieve this goal."

#### Sara Rosado

RN Manager, Long Term Care at Ecumen Pathstone Living

"Extended Care Team provides high quality, comprehensive care **management** for people in the facilities regardless if people will be staying for a short time or longer. It is the goal of this program to help people get the care that they need without the burdens of travel, waiting in line and exposure to other illness. With the Extended Care Team program, the providers are able to see the patients in their environments and able to coordinate care with the staff caring for them. This care model focuses on being proactive to care management rather than reactive. Patients receive high quality care while being able to focus on their goals at the nursing home facilities. Extended Care Team is an asset to the Mankato Clinic, the community, the nursing home facilities and, most importantly, the patients."

### **Lacy Weidert**

Manager, Extended Care Team



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