

BLUESTONE BRIDGE AND PATIENT PORTAL COMPARISON

Mankato Clinic Bluestone Vista has two electronic tools that can be used for communicating with patients and their families. See the differences below:

Bluestone Bridge

- Two way secure communication between families, facility staff, service partners and provider team members.
- Conversations are easy to follow and are color coordinated for each user, facility, provider, and family member.
- View conversations between provider and facility care staff. You have the ability to ask questions, comment and be a part of the conversation.
- Ability to receive notifications when updates have been made which would include new messages.

FollowMyHealth Patient Portal

- Secure communication between providers, patients, and families.
- You are able to see all appointments- both past and future.
- Ability to see appointment notes and any new orders or medications and/or referrals that have been made.
- View the most up to date medication list
- View new conditions/diagnoses
- Send secure messages to providers and the provider will respond. The care facilities do not have access to any information on the portal so all communication will be directly with the provider.
- Download the FollowMyHealth mobile app for your phone.
- Ability to receive notifications when updates have been made - including any new medical information added to the patient's medical record. Notifications sent through text message and/or email.

How do I sign up for the Bridge?

- Complete and fax registration form found in enrollment packet. Will also need to complete online registration via <https://mankato.bluestonebridge.com>

How do I sign up for MyHealth Patient Portal?

- Complete and fax registration form found in enrollment packet.

Should I sign up for both?

Yes, the two tools provide different information that will keep you informed about your family member's health care.